



GOVERNMENT OF KARNATAKA

No: UDD 371 PRJ 2017 (P)

Karnataka Government Secretariat,
Vikasa Soudha,
Bangalore, Dated: 01.01.2018

CIRCULAR

Sub:- Guidelines for providing House Service Connection through 24x7 continuous pressurized water supply under KUWSMP in Hubballi-Dharwad, Belagavi & Kalaburagi cities - reg.

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Background:

Government of Karnataka has implemented continuous Water Supply in selected wards of Hubballi-Dharwad, Belagavi & Kalaburagi towns from 2005 to 2011 under the World Bank assisted "Karnataka Urban Water Sector Improvement Project (KUWASIP)". A Circular on House Service Connection Policy was issued vide circular No. KUIDFC/KUWASIP/CIR-DZ/01/2006-07 dated: 9.11.2006 with the approval of the Principal Secretary to Government, Urban Development Department vide No: UDD 2442, dated: 6.11.2006 to be adopted in the demo zones of Hubballi-Dharwad, Belagavi and Kalaburagi cities. The same policy is being continued even now.

Based on the successful implementation of the connection policy approved under KUWASIP, a new house service connection policy is proposed to be adopted for up-scaling project under the World Bank assisted "Karnataka Urban Water Supply Modernization Project" (KUWSMP) for entire cities of Hubballi-Dharwad, Belagavi and Kalaburagi towns with the aim of bringing reforms, uniformity and service improvements in water supply sector considering the existing house service connection procedures and rates adopted by KUWS & DB in the State and BWSSB in Bengaluru City.

I. RELATING TO HOUSE SERVICE CONNECTIONS (HSCs):

Corporation to provide HSC's on top priority to entire city under following categories:

A. Replacement of Existing Legal Customer Connections:

- (i) Replacement of the existing Legal House Service Connections in a phased manner under the project.
- (ii) 50% of the total connection cost for house service connection invested out of project funds (brought to nearest ten Rupees) is to be recovered.

- (iii) This 50% of cost is to be collected in monthly installment of Rs.50/- in the monthly bill of the customer, starting six months after commencement of the Continuous Pressurized Water Supply till complete recovery.

B. Unauthorized customer connections:

- (i) To regularize unauthorized water connections under the project in a time bound manner.
- (ii) The Corporation has to fix a deadline and organize special drives, and approve the list of such unauthorized connections.
- (iii) The normal connection charges (i.e., the total connection cost invested for HSC out of project) are to be collected, if the applications seeking regularization are made within the dates specified by the Corporations.
- (iv) This full cost is to be collected in monthly installment of Rs.50/- in the monthly bill of the customer, starting 6 months after commencement of the Continuous Pressurized Water Supply till complete recovery.
- (v) If the applications seeking regularizations are not made within the dates specified by the Corporation, prevailing rules/circulars issued by Government from time to time may be adopted.

C. New Water Supply Connections:

- (i) The Corporation has to fix a time limit for submission of applications to sanction new water connections for the entire city.
- (ii) The Corporation has to take immediate action to sanction and approve the list on priority.
- (iii) The normal connections charges (i.e., the total connection cost invested for HSC out of project) are to be collected.
- (iv) This full cost is to be collected in monthly installment of Rs.50/- in the monthly bill of the customer, starting 6 months after commencement of the Continuous Pressurized Water Supply till complete recovery.
- (v) Only one connection is to be provided to one property.

D. Arrears of Property Tax /Cess/Water Charge:

Arrears of property tax / cess / water charges are to be maintained by the Corporation and need not be linked to regularization of unauthorized connections while sanctioning in the entire city.

II. WATER SUPPLY TO THE URBAN POOR RESIDING UNDER THE PROJECT:

A. Individual Connections:

- (i) To discourage Public stand posts under the project and to encourage individual house service connections, the family living in houses measuring upto 400 sq.ft, built up area regardless of whether they live in or outside the slums shall be identified as the urban poor. The same rule should not be applied to apartments.
- (ii) The connection charges invested out of the project funds for such urban poor is to be waived off and only the cost of providing meters is to be collected, to inculcate a sense of ownership. This will be collected at the rate of Rs.30/- per month from the monthly bill of the customer, starting sixth months after the commencement of the Continuous Pressurized Water Supply till complete recovery.

B. Public Kiosks:

- (i) Water free of charge may be provided through public kiosks / cisterns (to be filled everyday from the newly laid distribution system) / bore wells fitted with hand pump to vulnerable sections such as nomads, destitute, homeless poor, coolies, beggars etc. who cannot afford to pay anything.
- (ii) The feasibility of converting the existing cisterns as public kiosks and also retaining the existing bore wells fitted with hand pump/replacing the existing power pumps fitted to borewells in the entire city by hand pumps shall also be examined. The location of public kiosks in the entire city is to be finalized in consultation with the local community.
- (iii) Water supplied to the public kiosks are to be metered for accountability of water and water charges, power charges if any and any other maintenance charges are to be borne by Corporations.

III. BULK WATER SUPPLY CONNECTIONS:

- (i) First preference to be given for individual House Service Connections and Bulk Water Supply Connections are to be provided subject to the availability of water.

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- (ii) Those supplied (Treated water from WTP or Raw Water), with connections of 25 mm dia meter or higher, to Apartments, Housing Societies, Private Layouts, Paying Guest Houses, Institutions and Industries under the project to be identified as bulk water supply connections.
- (iii) Bulk water supply connections to be treated as a single connection in the private layouts and housing societies and once these layouts are handed over to corporation after complete infrastructure development, individual house service connections may be considered and the cost towards the same may be recovered at the rates of new service connection. For the apartments, first slab of bulk water charges may be fixed at 4000 sft and for every additional 1000sft or part thereof, separate slab may be explored.
- (iv) For the bulk connections, connection charges to cover the cost of meter, meter maintenance, reading & billing will be levied in addition to the volumetric charge along with charge for provision of assets also be levied.
- (v) The full capital cost to be collected prior to the connection.

IV. GENERAL:

1. Application:

Consumers can download the application through online free of cost.

2. Connection Charges:

The house connection charge includes road restoration charges upto 6 meters. If the road restoration exceeds 6 meters, actual restoration rates will be calculated and charged accordingly. *A comparative statement on the different rates of BWSSB and KUWS &DB is enclosed in Annexure-1.* Also, 25% rebate will be offered to houses/buildings with Rainwater Harvesting structures.

V. NETWORK EXPANSION IN THE ENTIRE CITY:

All new house service connections/bulk water supply connections within 100 meter of the existing network within the corporation area will be connected to the water supply network. *Any network expansion beyond 100meter from the existing network in the city, to be reviewed by the Corporation subject to the availability of water.*

VI. UNAUTHORIZED BUILDINGS/AREAS/PLOTS IN THE ENTIRE CITY:

All new house service connections/bulk water supply connections to unauthorized buildings/ areas/plots shall be provided after regularization by the Corporation.

VII. SITUATIONS RELATING TO DAMAGE OF UTILITIES OF THE CORPORATION IN THE ENTIRE CITY:

- (i) The Corporation may recover from any person/executing agency, such damage which has been caused to the water utilities by or in consequence of his/its action(s).
- (ii) If any utility is damaged by the corporation during provision of HSC, such cost shall be borne by the corporation.

VIII. WATER SERVICE CONNECTIONS TO PUBLIC INSTITUTIONS /TOILETS:

Water supply connections to all Public Institutions (Government Anganwadies, Schools and Hostels etc.) will be metered and the cost, if any, of providing connection and billing will be at the discretion of the Corporation and charges shall be collected from the respective Departments to ensure regular auditing of water supply.

Water supply connections to functional Community Toilets will be metered and provided free of cost. It will be treated as authorized unbilled connections.

In addition, all the provisions of KMC Act relating to water supply & house service connections will remain applicable. Water tariff applicable as per the GO issued from time to time.

(MAHENDRA JAIN)

Additional Chief Secretary to Government,
Urban Development Department

Copy to:

1. The Managing Director, KUIDFC, Bengaluru.
2. The Managing Director, KUWS&DB, Bengaluru.
3. The Deputy Commissioner, Dharwad District, Dharwad
4. The Deputy Commissioner, Belagavi District, Belagavi.
5. The Deputy Commissioner, Kalaburagi District, Kalaburagi.
6. The Commissioner, Hubballi-Dharwad Municipal Corporation, Hubballi.
7. The Commissioner City Corporation, Belagavi.
8. The Commissioner City Corporation, Kalaburagi.
9. The Chief Engineer (North), KUWS&DB, Dharwad.
10. The Executive Engineer, KUWS&DB, Belagavi.
11. The Executive Engineer, KUWS&DB, O&M Division, Hubballi.
12. The Executive Engineer, KUWS&DB, O&M Division, Dharwad.
13. The Executive Engineer, KUWS&DB, Kalaburagi.
14. The Executive Engineer, PIU, KUWSMP, KUIDFC Dharwad.
15. The Executive Engineer, PIU, KUWSMP, KUIDFC Belagavi
16. The Executive Engineer, PIU, KUWSMP, KUIDFC Kalaburagi.
17. M/s. Operators.